



Clarks Maintenance Limited  
 T/A 655  
 655 Maidstone Road  
 Rochester Airport Estate  
 Rochester  
 Kent  
 ME1 3QJ  
 Phone: 0871 99 77 655  
 Fax: 0871 99 75 655

# Quality Policy

Our policy is:

To look after our customers so they remain with us by providing a service that is good value, effective and reliable.

To look after the welfare of our employees by providing adequate information, training and support to enable them to achieve job satisfaction and carry out their duties to a high standard.

To maintain this policy the Operations Director is responsible for the compliance, implementation and the continual improvement of the effectiveness of the Quality System in accordance with the following:



ISO 9001 2008	Quality System
BS 5979	Alarm Receiving Centre
BS 8418	CCTV Receiving Centre
BS 7958	Key Holding & Response
BS 8507 Part 1	Close Protection
Home Office 14-2	Thatchem SOC vehicle tracking
IS228	Irish Standard for ARC
BS 7499	Man Guarding & Patrols
BS 7858	Screening & Vetting
BS 7960	Door Supervisors
BS 7958	Public Space CCTV
SIA ACS	Approved Contractor Scheme
BS 8406	Event Stewarding
RoSPA	Health & Safety

SSAIB criteria, the SIA ACS Scheme, Relevant regulatory, statutory and safety governing bodies

The promotion of good levels of communication with our customers, employees and supplier/sub-contractors

Signed.

Nick Casson  
 Date. 05/01/2012 (Rev 5)



655 holds SIA approved contractor status for the provision of security guarding, key holding services, Door Supervision, Close Protection and CCTV

Registered in England  
 No.7580034  
 139-141 Watling Street  
 Gillingham Kent  
 ME7 2YY  
 VAT No. 109 279 404  
 D&B D-U-N-S® 217199527

